Regional Dissemination Workshop

Local Governance in Service of Citizens: Initiative to Strengthen Social Accountability

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Program Goals and Activities:

- To **develop and facilitate networks** of regional and global knowledge exchange among the target countries, foster multi-stakeholder coalitions;
- To organize and **facilitate practitioner-oriented knowledge activities**, peer learning workshops (city-to-city dialogues), action learning, and other forms of knowledge exchange to disseminate global good practices in sustainable urban management, replicable in the relevant local context;
- To **build leadership capacity** of target countries’ senior officials for implementation of reforms in sustainable urban management and service delivery to citizens; and
- To **develop an enhanced knowledge base** that would enable the monitoring and benchmarking of participating local governments over time towards achieving EU standards of performance and good practices of sustainable urban development.
AUSTRIA WORLD BANK URBAN PARTNERSHIP
PROMOTING INNOVATIVE AND SUSTAINABLE CITIES

• Tools/ Methodologies

Capacity development activities are delivered using a three tier approach:

– Tier 1: Technical tools: reaching out to a large number of municipalities through a curriculum of e-learning products for urban practitioners

– Tier 2: City To City Dialogues--peer learning process for targeted audiences: (i) Municipal Finance; (ii) Urban Planning and Land Management; (iii) Municipal Service Delivery

– Tier 3: Piloting tools under the Sustainable Cities agenda
E-learning
• e-Institute urban courses tailored by
• Regional/ local partners: NALAS, NLGA
  *marketing, dissemination, translation

City-to-city Dialogues - workshops
• Municipal finance (i.e. revenue, expenditure, performance measurement)
• Urban planning & land management (i.e. legal/ regulatory frameworks; reconciling public and private interests)
• LGs use self-assessment tools (MFSA, UPSA) – leading to Urban Audit pilot in Gazi Baba/ Skopje

Hands-on capacity building
• Leadership coaching for cohorts on solid waste (partners in WB AAA and lending projects) and urban governance/ anti-corruption capacity building